



**ANDHRA MAHILA SABHA**  
**ARTS & SCIENCE COLLEGE FOR WOMEN**

**Autonomous - NAAC Re-Accredited,  
O.U.Campus, Hyderabad – 500 007**



**3 Days Faculty Training Program for Healthcare  
Management**

**AEDP**

**Report on 3 Days Healthcare Management Faculty Training  
Program**

**Department: BBA Healthcare Management**

**Venue:** Andhra Mahila Sabha Arts & Science College for Women / Seminar Hall above the Library

**Dates:** 10<sup>th</sup>, 11<sup>th</sup>, & 12<sup>th</sup> November 2025

The **Department of Healthcare Management** organized a **three-day Faculty Training Program on Healthcare Management** in collaboration with **CRISP**, aimed at enhancing the academic and professional competencies of faculty members and students. The program sought to bridge the gap between theoretical learning and practical applications in healthcare management while strengthening teaching methodologies, leadership skills, and industry-oriented perspectives.

The inaugural session was graced by **Prof. K. Karuna Devi, Principal**, and **Prof. Y. Vasundhara, Vice Principal**, who addressed the gathering and highlighted the importance of continuous learning and professional development in the rapidly evolving healthcare sector. Their encouraging words set the tone for the enriching sessions that followed.

Throughout the three days, distinguished speakers and resource persons from academia and the healthcare industry delivered insightful sessions on current trends, emerging

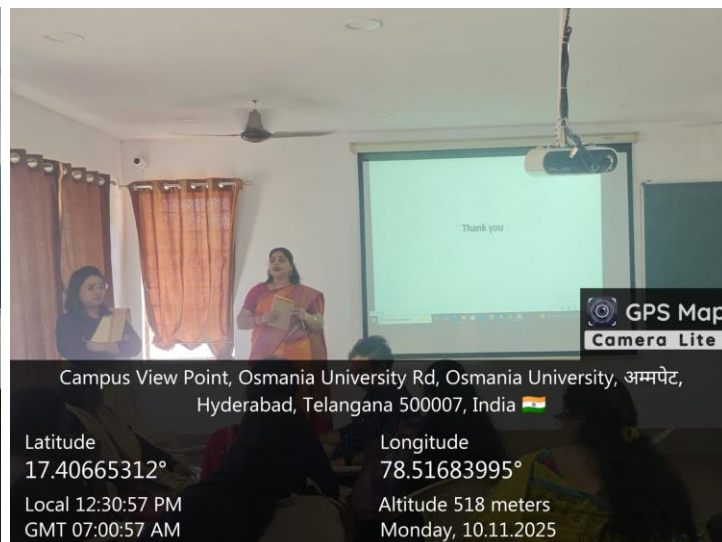
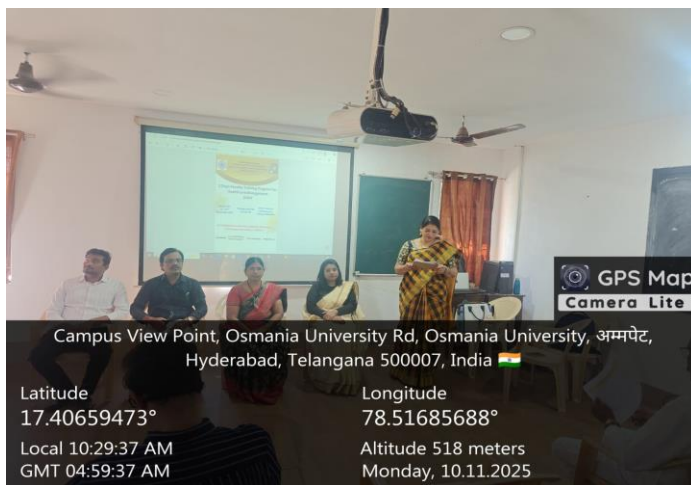
challenges, and effective managerial practices in healthcare institutions. The program featured interactive lectures, group discussions, and case studies that facilitated active learning and knowledge exchange.

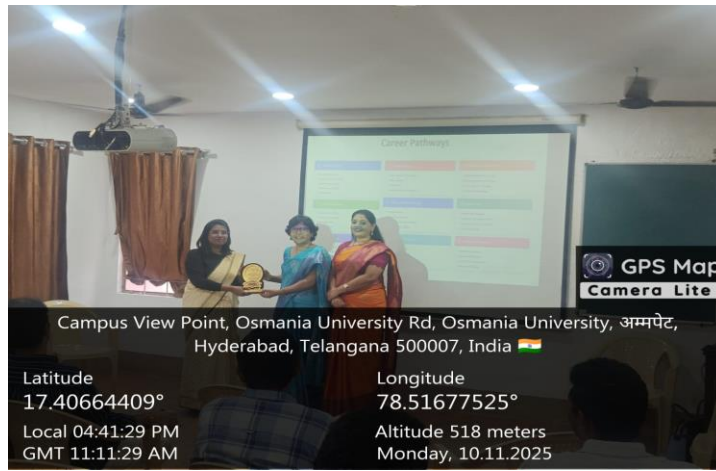
## Day 01: Session by Mrs. Pooja Dandi

The first day featured an insightful session by Mrs. Pooja Dandi, Assistant Professor, AMISH, Hyderabad. She delivered a lecture on Healthcare Management emphasizing the crucial role of management principles in achieving efficiency and quality in healthcare institutions.

Mrs. Pooja Dandi discussed the importance of strategic planning, coordination, and leadership in hospital operations. She highlighted how effective management ensures better patient care, resource utilization, and staff performance. Through real-life case examples and an interactive approach, she helped participants understand the direct impact of managerial decisions on healthcare outcomes.

Her session motivated faculty to incorporate more practical perspectives into their teaching and encouraged students to explore management-oriented careers in the healthcare sector.





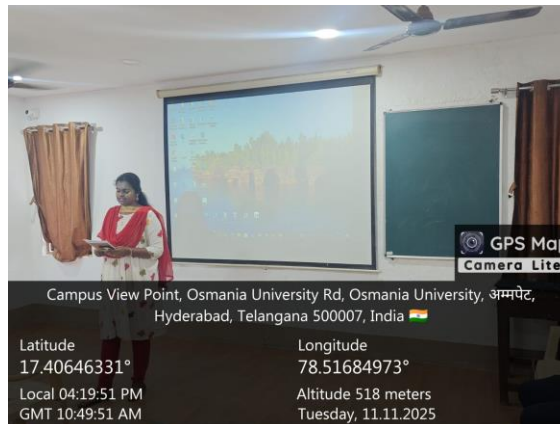
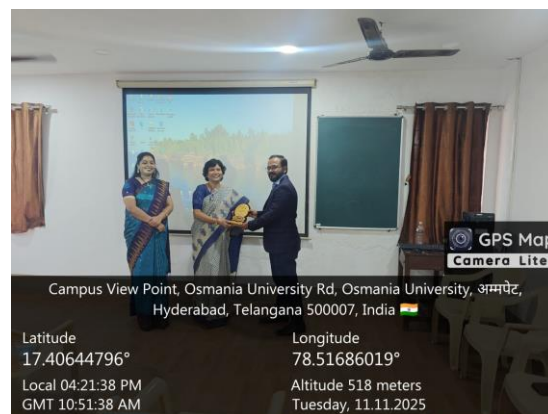
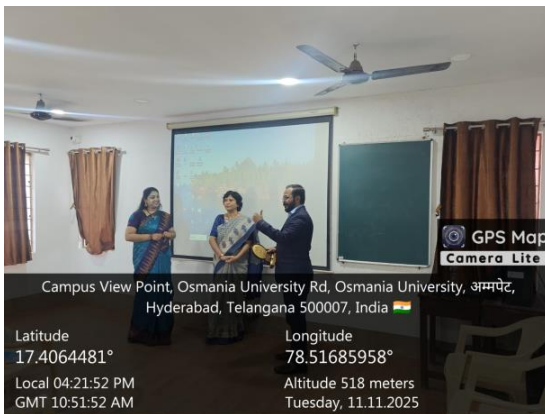
## Day 02: Session by Dr. Prashant Janjal

The second day of the program featured Dr. Prashant Janjal, Senior Biostatistician & RWE Scientist, Mside Solutions, USA, who spoke on “The Role of Biostatistics and Real-World Evidence (RWE) in Healthcare Management and Research.”

Dr. Prashant Janjal explained the growing importance of data-driven decision-making in the healthcare industry. He elaborated on how biostatistics and real-world evidence support healthcare research, improve patient safety, and guide effective policy formulation. His presentation covered practical applications of statistical tools and the integration of scientific data in healthcare operations.

The session offered participants global exposure to research-based management practices and deepened their understanding of evidence-based approaches to healthcare administration.





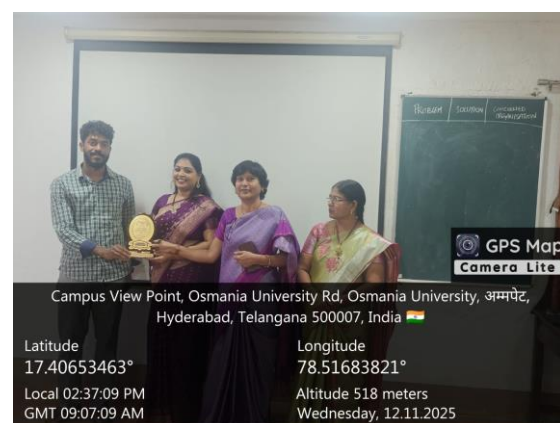
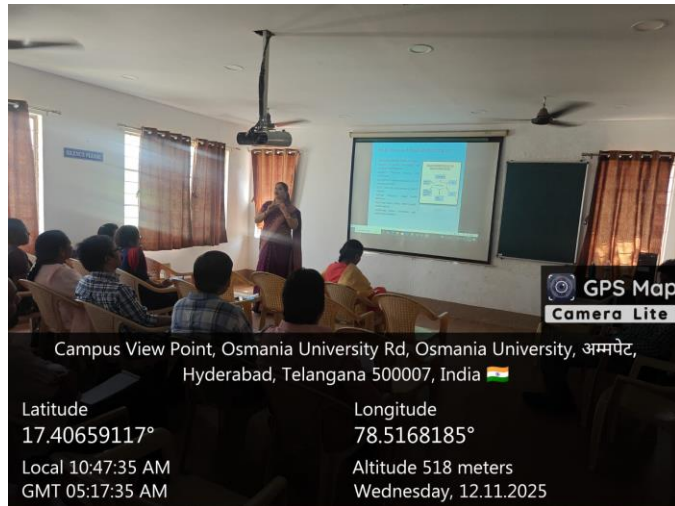
## Day 03: Session by Mrs. Gollamudi Ramya Sree

The final day featured a thought-provoking session by Mrs. Gollamudi Ramya Sree, Lecturer and Head, Department of Management, Andhra Mahila Sabha College. She spoke on Management Control Systems and Customer Service Excellence & Patient Satisfaction in Healthcare Institutions, focusing on how effective management controls contribute to operational excellence and service quality.

Mrs. Ramya Sree explained how management control systems help in monitoring performance, maintaining accountability, and aligning institutional goals with service outcomes. She also emphasized the importance of customer satisfaction as a key indicator of success in healthcare organizations.

Her session included practical examples illustrating how hospitals can enhance patient satisfaction through efficient service delivery, communication, and ethical management practices. The talk provided valuable insights into maintaining a balance between administrative control and compassionate patient care.

Participants found her session highly engaging, as it blended theoretical concepts with real-world healthcare management practices.



## Visit to Durgabai Deshmukh Hospital

As part of the **Faculty Training Program (Day 3)**, all the participants visited **Durgabai Deshmukh Hospital** in the afternoon session. The visit proved to be highly informative and insightful, offering valuable exposure to various hospital operations and management practices.

During the visit, the hospital authorities extended their full cooperation and provided detailed explanations about the functioning of different departments. The participants had the opportunity to visit and observe the **Outpatient Department (OPD)**, **Emergency Ward**, **In-Patient Wards**, **Front Desk**, and various **Billing Counters**.

The visit helped the participants gain a deeper understanding of the hospital's administrative processes, patient flow management, and healthcare service delivery. It also provided practical insights into how different departments coordinate to ensure efficient and quality patient care.

Overall, the hospital visit was a very enriching experience for all the participants, contributing significantly to their understanding of hospital operations and healthcare management practices.



## Conclusion

The Healthcare Management Training Program concluded successfully after three days of enriching sessions and meaningful discussions. The program offered a comprehensive understanding of healthcare management principles, data-driven research, leadership practices, and customer-centered service strategies.

Each session contributed to broadening the participants' perspectives on healthcare systems and inspired them to adopt innovative, analytical, and ethical approaches in both teaching and practice.

The Department of Healthcare Management expressed heartfelt gratitude to Mrs. Pooja Dandi, Dr. Prashant Janjal, and Mrs. Gollamudi Ramya for sharing their expertise and making the program highly impactful. The department also appreciated the efforts of the organizing team, faculty members, and Management for their active participation and support throughout the event.

The three-day program concluded with a vote of thanks, leaving participants motivated to implement the learnings in their academic and professional endeavors.